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June 28, 2012

Ms. Marlene H. Dortch  
Office of the Secretary  
Federal Communications Commission  
445 12<sup>th</sup> Street SW  
Washington, D.C. 20554

RE: WC Docket No. 10-90: Annual Reporting Requirements for High-Cost Recipients §54.313 (a)(2) through (a)(6) and (h)

Pursuant to Section 54.313(a)(2) through (a)(6) and (h) of the Federal Communications Commission's rules, enclosed are the 2012 annual reporting requirements and certifications for Illinois Consolidated Telephone Company, Study Area Code 341037. Illinois Consolidated Telephone Company is a state-designated ETC, and as such, is submitting to the Commission relevant information from reports it files with its state commission for §54.313 (a)(2) through (a)(4).

Should you have any questions, please contact me via email at [jim.deloss@consolidated.com](mailto:jim.deloss@consolidated.com) or by phone at 936-521-7737.

Sincerely,

A handwritten signature in blue ink, appearing to read 'Jim DeLoss', written over a horizontal line.

Jim DeLoss

Enclosures

Cc: Illinois Commerce Commission

1 of 1 Copies made  
by ABCDE

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**§54.313 (a)(2) – OUTAGE REPORTING**

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Detailed information on any outage in the prior calendar year, as that term is defined in 47 C.F.R. 4.5, of at least 30 minutes in duration for each service area in which an eligible telecommunications carrier is designated for any facilities it owns, operates, leases, or otherwise utilizes that potentially affect (i) At least ten percent of the end users served in a designated service area; or (ii) A 911 special facility, as defined in 47 C.F.R. 4.5(e). 47 C.F.R. §54.313(a)(2).

Illinois Consolidated Telephone Company was not required to collect this information in 2011.

**§54.313(a)(3) – UNFULFILLED SERVICE REQUESTS**

The number of requests for service from potential customers within the recipient's service areas that were unfulfilled during the prior calendar year. The carrier shall also detail how it attempted to provide service to those customers.

Illinois Consolidated Telephone Company did not have any unfilled requests for service during calendar year 2011.

**§54.313(a)(4) – NUMBER OF COMPLAINTS PER 1,000 CONNECTIONS –**

The number of complaints per 1,000 connections (fixed or mobile) in the prior calendar year.

During calendar year 2011, Illinois Consolidated Telephone Company received .005 complaints per 1,000 working access lines.

**§54.313(a)(5) – COMPLIANCE WITH SERVICE QUALITY STANDARDS AND CONSUMER PROTECTION RULES**

*Service Quality Standards and Consumer Protection Rules Annual Certification*

I am authorized to provide this certification on behalf of the Company. I hereby certify that the Company is in compliance with applicable service quality standards and consumer protection rules.

Executed on

Date

Signature

Printed/Typed Name

C. Robert Udell, Jr.

Title of Officer

Chief Operating Officer.

Company Name

Illinois Consolidated Telephone Company

**§54.313(a)(6) – ABILITY TO FUNCTION IN EMERGENCY SITUATIONS**

*Ability to Function in Emergency Situations Annual Certification*

I am authorized to provide this certification on behalf of the Company. I hereby certify that the Company is capable of functioning in emergency situations. The Company has a reasonable amount of back-up power to ensure functionality without an external power source, is able to reroute traffic around damaged facilities, and is capable of managing traffic spikes resulting from emergency situations.

Executed on

Date

Signature

Printed/Typed Name

C. Robert Udell, Jr.

Title of Officer

Chief Operating Officer.

Company Name

Illinois Consolidated Telephone Company

**§54.313(h) - ADDITIONAL VOICE RATE DATA**

All incumbent local exchange carrier recipients of high-cost support must report all rates for residential local service, as well as state fees as defined pursuant to §54.318(e) of this subpart, that are below the local urban rate floor as defined in §54.318 of this subpart, and the number of lines for each rate specified. Carriers shall report lines and rates in effect as of June 1.

Illinois Consolidated Telephone Company residential local service is at or above the local urban rate floor as defined in §54.318..